Responding to Natural Gas Emergencies (RTNGE) training program provides all first responders with practical knowledge of awareness, recognition, hazard assessment, risk evaluation and safe emergency response procedures for responding to natural gas emergencies. The interactive curriculum incorporates video instruction and textbook learning to provide a broad representation of pipeline operations and tactical response options. Responding to Natural Gas Emergencies helps emergency responders, community officials, and the pipeline operator work together to prevent and effectively respond to a pipeline incident. The program can be delivered in multiple mediums:

- Textbook (Hard Copy)
- E-book (CD)
- Trainer Support materials/ Instructor CD
- Train the Trainer – For Facilitators in Responding To Natural Gas

Responding to Natural Gas Emergencies online offers firefighters, police officers and other emergency personnel access to effective interactive online training on how to handle a natural gas emergency. This training is based on national standards, with learning objectives and application activities to educate and engage all types of responders. At the completion of the course, responders can check their knowledge by taking a final assessment online. Those who pass the assessment receive a completion certificate. The training features the author, trainer, facilitator, and former fire captain, Mike Callan presenting many topics in an easy to understand method.

Seminars and Presentations

As a respected trainer throughout the United States Michael Callan can conduct training keynote and breakout sessions on behalf of your organizations outreach efforts at:

- State Fire Academies
- Fire Schools
- County, State National Meetings
  - Western Energy Institute
  - PHMSA / DOT
  - Live presentations
Curriculum Support at the State and Local Level

Our organization can develop, customize, modify, support and if need be deliver your company “specific messages” to responders. We can assist your organization at the state levels with the local fire academies to find unique approaches for getting your safety messages to state and community officials. Michael Callan has trained, spoke or has curriculums already in place in all 50 states.

- Wisconsin Utilities Association
- VT State Fire Academy (Electricity)
- “Lesson Learned” Videos
- Pipeline Emergency Response Videos

“Street Smart” Drills and Exercises

Michael Callan developed mini drills that can be conducted at the local meetings with the communities. These are designed to encourage confidence and relationships between the community stakeholders. Driven by an informal table top scenario, Pipeline/LDC operators conduct a mock release and help each of the stakeholders to participate in the drill. Michael Callan can also conduct a train the trainer for pipeline / LDC operator personnel to deliver these drills themselves.

Continuing Training Credits (CTC)

Some states require CTCs for responders in order to maintain their competency levels. Our programs are already accepted in many states. In those not yet onboard we can work with the state training academy directors to assist your organization seek acceptance for this and other programs you might have for responders.
**Pipeline Association for Public Awareness – PAPA**

Michael Callan works with the Pipeline Association for Public Awareness in developing many multiple instructional mediums and learning experiences for responders. He uses the blended learning method to deliver the lessons. He has developed, incorporated or assisted PAPA and its associated state groups in many projects including:

- The Pipeline Emergency Response Guide Book (PERG)
- **Scenario Based Learning**
  - He developed 9 Scenario based learning lessons for law enforcement, 911 operations center, fire service, and community emergency planners.
- **Videos**
  - **Pipeline Emergency Response Video**
  - **“Lessons Learned” Multiple Gas Explosions Lafayette IN**
- **RP 1162 Support**
  - Drills, exercises, public speaking at seminars, national conferences and utility associations, like PHMSA, AOPL, API, WEI and others

**Pipeline Emergencies, Electrical Emergencies and Propane Emergencies**

Michael Callan was a principle member of the national training programs Responding to Electrical Emergencies, Pipeline Emergencies and Propane Emergencies. He worked on the curriculum and textbook. His company designed the training programs for state and local instructor delivery throughout the US. He also conducted over 40 Train the Trainers (TTT) around the country on how to deliver these programs effectively to responders. These programs are also available for delivery.

For more information on any of the curriculums contact:

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